

## MULTI-SPACE METER INSTRUCTIONS

### Remember Your License Plate Number

Take a picture with your cell phone for a reminder.

Press any key on the keypad to begin

Enter your License Plate Number

Pay with credit card, coins or cash (exact amount – no change)

Take receipt if you want - no need to return to your car! Be sure to note when your time expires.



The City of Hollywood has designed this informational brochure to help you understand the City's new paid parking regulations in downtown Hollywood.

The parking regulations exist to improve public safety and assist in the efficient flow of traffic, especially in the downtown area. Parking regulations also help create turnover of parking spaces in business areas, allowing the City to accommodate the needs of businesses in each block.



## DOWNTOWN PARKING INFORMATION



- Metered Public Parking - 24/7
- Free Parking - Three Hour Limit, 8am - 8pm & Long-Term Parking with Citywide Permit
- Metered Public Parking - 24/7 & Long-Term Parking with Employee Permit
- Municipal Parking Garage
- Free Parking - Three Hour Limit, 8am - 8pm
- Free Parking - 30 Minute Limit, 6am - 6pm

**City of Hollywood  
Office of Parking  
2600 Hollywood Blvd. Annex, Ste 17  
QUESTIONS: CALL 954-921-3535**

## Frequently Asked Questions:

Q: Where can I park my car?

A: There are over 500 metered parking spaces on the street in downtown Hollywood. On-street metered parking costs \$1.50 per hour at these spaces, as they are for shorter term parking. If you need more time to enjoy downtown, there is also long-term parking available at the following City of Hollywood facilities:

Van Buren Garage: 251 S. 20<sup>th</sup> Avenue

Radius Garage: 251 N. 19<sup>th</sup> Avenue

The parking fee at both downtown garages is only \$1.00 per hour. Both facilities are convenient to businesses, shopping and dining.

Q: How do the meters work?

A: Enter your license plate number, then select the amount of time you want to park. Once you pay the meter, you're done. No need to display your receipt.

Q: What does parking cost?

A: On-street metered parking costs \$1.50 per hour; the parking fee at both downtown City garages is only \$1.00 per hour.

Q: When are meters enforced?

A: Meters are enforced 24 hours a day, 7 days per week.

Q: Are resident or employees permits allowed for use in metered spaces?

A: No, permits are not allowed in any meter space in downtown except where marked on 21<sup>st</sup> Avenue.

Q: How can I pay the meter?

A: On-street meters accept coins, bills and credit cards (Visa or MasterCard). We also use the Parkmobile app. Parkmobile can be used at any City parking meter anywhere in Hollywood. If you are a registered City resident, there are no transaction fees to use Parkmobile. Contact our office for more details.

Q: Can I add more time before my parking session expires?

A: Yes! You can go to any City parking meter anywhere in Hollywood and add more time to your parking session. Just enter your license plate number, add time and pay. If you pay by credit card, you will also have the option to use Extend-By-Phone. Before completing your purchase, your meter will ask for your phone number. If you choose to enter it, you will receive a text before your time expires asking if you'd like to purchase more time. You can respond before your time expires and add more time. If you complete the purchase before your time expires, you will receive a text verifying your purchase and giving you the new end time for your parking session. **There are no fees for this service.**

Q: Is a receipt issued?

A: Yes. The receipt is OPTIONAL so follow the screen prompts to get one.

Q: Do I need to put the receipt on my dashboard?

A: No, there is no need to display a receipt. You can keep it for your records.

Q: How do you add time to the multi-space meter?

A: Each quarter or dollar will add time automatically. When paying by credit card, press the add time button to increase time in 15 minute segments.

Q: Are the multi-space meter screens lit during the evening?

A: Yes. When you press any key, the screen will light up and the keypad will be lit as well.

Q: If the license number is entered incorrectly, can it be corrected?

A: Yes. Before the transaction is completed, you can use the back space key to make corrections or cancel the transaction entirely.

Q: How does the Parking Enforcement Officer know my car is paid?

A: All license plates paid via the multi-space meter or the Parkmobile pay-by-phone service are transferred to the Officer's handheld device to show the vehicle is paid.

Q: What about the single-space meters?

A: There are a few locations using single-space meters. These meters accept coins and credit cards (Visa or MasterCard), as well as the Parkmobile app.

**Register for Parkmobile at [us.parkmobile.com](https://us.parkmobile.com) or download the Parkmobile app.**

When parking, look for the Parkmobile sticker or sign.



Use the Parkmobile app to enter in the zone number listed on the sign to start a parking session.

**That's it!** Just to make life easier, you can opt-in to receive a notification 15 minutes before your parking session is set to expire.

To enroll in Parkmobile, visit [us.parkmobile.com/](https://us.parkmobile.com/) or call (877) 727-5714.